

# Guest Services Crew

**Wild Water Adventures** is a premium whitewater rafting operator. Our daily trips take place on the world-famous Kicking Horse River where you will be expected to provide exceptional service to our guests on all our rafting day trips. Come join our dynamic community, make lifelong friends and have a great summer with people who love to embrace life!

## Position Summary

Contract length: 4 Months

Expected start date: mid-May

Job type: Full time seasonal

The Guest Services Crew are essential in the operation of our rafting trips, as they are the first faces guests see when they arrive at the River Base. They provide a welcoming environment, handling all off-river aspects of our rafting trips.

## Duties

- Welcome and check in guests, answering any questions they have
- Provide waiver speech and assist in guests filling out waivers
- Ensuring the River Base is clean and looking its best
- Selling trip photos and merchandise from our retail shop
- Working closely with the Guiding, Driving and Sales & Reservations teams to ensure efficient trip logistics
- Provide outstanding customer service

## Qualifications

- Previous customer service
- Previous experience in retail/with a POS system an asset
- Basic computer skills
- Excellent communication skills
- Friendly personality with a hard-working attitude
- Able to work independently and as part of a team

## Perks

- Gratuities, staff uniforms provided, staff functions, opportunities to raft, discount in our retail store, limited on-site staff accommodation, live & work in the beautiful Canadian Rockies!

## How to Apply

Please contact [info@wildwater.com](mailto:info@wildwater.com) for all inquiries and resume submissions.

